

# POLICY FOR THE OPERATION OF CLOSED-CIRCUIT TELEVISION

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# **Introduction and Accountability**

The University of Huddersfield has installed a comprehensive Closed-Circuit Television (**CCTV**) surveillance system (the **System**) allowing monitoring of its campuses by trained Security staff within the Control Hub. Images are monitored by the security staff at the Control Room.

Using software and cameras located within buildings and externally, data will be monitored by nominated staff within the department whose areas the cameras are designed to protect, as well as Security Control. A list of nominated staff is included at Appendix I of this Policy.

The System is owned by the University and operated by the Estate and Facilities Department. The Control Room is staffed by the University's security team, comprising of University's Security Staff and Contract Security Staff.

This Policy is intended to act as guidance for Estates and Facilities staff, the operators of the System and all members of the University community.

The Policy's purpose is to ensure that the System is used to create a safer environment for students, staff, and visitors to the University, and to ensure that its operation is consistent with the obligations on the University imposed by the Data Protection Act 2018 (DPA 2018). The objectives of the Policy are outlined at paragraph 1.1 below. This Policy is designed to work with the University's Data Protection Policy, the provisions of which should be always adhered to.

Guidance published in 2018 by the Information Commissioner's Office (the **ICO**) can be found on the ICO's website or by using this link - <u>ICO link to your data matters</u>

# Complaints

The Senior Facilities Manager is responsible for the operation of the System, and, in the first instance, for ensuring compliance with this Policy. Breaches of the Policy by any member of staff may constitute a disciplinary matter under the relevant conditions of employment. It may also be a criminal offence. It is also recognised that other members of the University may have concerns or complaints in respect of the operation of the System. Any concerns in respect of the System's use or regarding compliance with this Policy should, in the first instance, be addressed to the Senior Facilities Manager in writing or by email using the contact details below.

# **Contact details:**

Senior Facilities Manager Senior Facilities Manager Telephone Security Control Room <u>S.Hobson@hud.ac.uk</u> 01484 258505 01484 472221

# Policy

# 1. Objectives

- 1.1 The System has been installed by the University for the principal purposes of preventing and detecting crime. It is recognised, however, that ancillary benefits of operating CCTV for these purposes may include reduction of the fear of crime, the provision of a safer public environment for the benefit of those who work within the University or who visit and may assist with increasing the level of customer care. These objectives must, however, be consistent with respect for individuals' privacy.
- 1.2 The System will be monitored in accordance with these objectives and, accordingly, monitoring will be permitted only to:
  - assist in the prevention and detection of crime;
  - facilitate the identification, apprehension, and prosecution of offenders in relation to crime
  - and public order and as an aid to public safety;
  - •
  - assist with the enforcement of university car parking regulations and to assist in the
  - management of the car parks;
  - provide and operate the System in a manner which is consistent with respect for the
  - individual's privacy;
  - assist with the provision of a safer public environment;
  - assist with the promotion of the principles of customer care; and
  - assist in workplace monitoring where this relates to involvement in criminal activity or gross misconduct.

### 2. The System

- 2.1 The System is all internet protocol based, password protected and comprises a selection of fixed position cameras, monitors, recording facilities on designated CCTV University servers and public information signs. The cameras cover building entrances, car parks, perimeters, external areas, and internal areas such as receptions, the library recreational spaces and teaching and study areas. They do not cover areas where individuals have a reasonable expectation of privacy, such as toilets and changing rooms.
- 2.2 The System encompasses Queensgate Campus and Southgate Campus. It will also include CCTV images that, in due course, are captured by the System and monitored at the twenty-four-hour Control Room.

- 2.3 Details of the locations of any overt CCTV surveillance cameras operated by the University may be available on written request, subject to relevant exemptions. Requests should be directed to Senior Facilities Manager in the first instance.
- 2.3 The System is operational, and images are capable of being monitored for twenty-four hours a day, throughout the whole year.
- 2.4 The University's staff, students and the public are made aware of the presence of the System and its ownership by compliant University signage prominently placed at the main entrances to and relevant areas on the Campus. This sets out the purposes for processing CCTV images (in accordance with paragraph 1.1 above) and identifies the University as the party responsible for processing those images.
- 2.5 To ensure privacy, wherever practicable, the cameras are prevented from focusing or dwelling on domestic accommodation and this will be demonstrated on request to local residents. Where domestic areas such as gardens are near those areas which are intended to be covered by the scheme, the Senior Facilities Manager (or nominee) will consult with the owners of the domestic area to discuss what images may be recorded.
- 2.6 Images captured on camera are recorded on digital hard drive recording for use in accordance with this Policy. Persons monitoring the images at locations other than the library, or the Security Control Room will not be permitted to view anything other than the live stream without the permission of the Senior Facilities Manager. Any images recorded will be managed by the Senior Facilities Manager for images recorded in the Security Control Room.
- 2.7 Although every effort has been made in the planning and design of the System to give it maximum effectiveness, it is not possible to guarantee that the system will detect every incident taking place within the area of coverage.
- 2.8 For the purposes of the Act, the Data Controller is the University, and the University is legally responsible for the management and maintenance of the System.
- 2.9 To comply with the objectives of this Policy regarding public safety (see paragraph 1.1) Control Room staff will monitor University car parks. Monitoring of car parks will also take place to assist colleagues with the enforcement of the University car parking regulations and the prevention and detection of crime.

# 3. The Library

3.1 Images captured by the System in the library shall be monitored by the library wardens during library opening hours.

- 3.2 The System monitors in the library shall have access granted only to those members of staff who need to monitor the system and who have been appropriately trained in accordance with this policy. No unauthorised access shall be permitted at any time.
- 3.3 Any incidents viewed on the library System shall be recorded by the library wardens on the Incident log maintained by the Senior Facilities Manager as described in 5.1.
- 3.4 The designated nominees listed in Annex I shall have the ability to play back images captured by the System in the library when strictly necessary. The designated nominees shall be responsible for ensuring that all viewing of playback is logged on the central register in security control.

# 4. The Control Room

- 4.1 Images captured by the System will be monitored in the Control Room. The Control Room is a self-contained and secure room. The monitors in the Control Room cannot be seen from outside.
- 4.2 Access to the Control Room is limited to the Senior Facilities Manager, Senior Management and staff members specifically authorised by either the Senior Facilities Manager, Assistant Security Manager or Senior Management.
- 4.3 No unauthorised access to the Control Room is permitted at any time. Police officers and any other person with statutory powers of entry may enter with the explicit consent of the Senior Facilities Manager or nominee.
- 4.4 Persons other than those specified in paragraph 4.2 may be authorised to enter the Control Room on a case-by-case basis. Written or verbal authorisation is required and may only be given by the Senior Facilities Manager or nominee. Each separate visit will require individual authorisation and will be supervised, always, by the Senior Facilities Manager or nominee. Such visitors will not be given access to any data which falls within the scope of the Act.
- 4.5 In an emergency and where it is not reasonably practicable to secure prior authorisation, access may only be granted to persons with a legitimate reason to enter the Control Room by the officer on duty at that time. Such access will be recorded.
- 4.6 Before granting access to the Control Room, officers must satisfy themselves of the identity of any visitor and ensure that the visitor has the appropriate authorisation. All visitors will be required to complete and sign the visitors' log, which shall include their name, their department, or the organisation they represent, the person who granted authorisation for their visit (if applicable) and the times of their entry to and exit from the Control Room. A similar record shall be kept of the officer on duty in the Control Room at any given time.

# 5. Control Room Administration and Procedures

- 5.1 An electronic operational incident log will be maintained in the Control Room and details of all incidents will be noted together with any action taken.
- 5.2 It is recognised that images of identifiable living individuals obtained by the system comprise personal data and are subject to the law on data protection including the provisions of the Act. All copies will be handled in accordance with the procedures outlined in Appendix II of this Policy, which is designed to ensure the integrity of the system. The Senior Facilities Manager will be responsible for the development of and compliance with the working procedures in the Control Room.
- 5.3 Recorded images will only be reviewed with the authority of the Senior Facilities Manager or nominee. Copies of images are permitted only for the purposes of crime detection, evidence in relation to matters affecting safety, evidence for prosecutions, evidence for disciplinary proceedings in accordance with clauses 6 and 7 below, for the purpose of car park management or where otherwise required by law.

# 6. Covert Recording

- 6.1 Covert cameras may be used only in the following circumstances and only with the written authorisation of, or upon the request of, the University Vice Chancellor or Deputy Vice Chancellor if:
  - informing the individual(s) concerned that recording was taking place would seriously prejudice the objective of making the recording; and
  - there is a reasonable cause to suspect that unauthorised or illegal activity is taking place or is about to take place.
- 6.2 Any covert recording will only be carried out for a limited and reasonable period. It must be consistent with the objective of making the recording and must only relate to the specific unauthorised activity.
- 6.3 The decision to adopt covert recording will be appropriately documented and will detail the issue rationale and decision as to why the use of covert recording was reached, the length of time it is to continue for and by whom.

# 7. Workforce Monitoring

- 7.1 The system may capture images of staff members during its operation. These images will only be viewed or used for workforce monitoring purposes if the University has reasonable suspicion of criminal activity, gross misconduct or behaviour which puts others at risk.
- 7.2 If images of staff members caught by the system are to be used either in disciplinary proceedings, criminal or civil proceedings then the footage will be retained until after these proceedings have concluded. Retention will be for such period as is necessary according to the

purpose(s) for which the images were obtained or have been retained, in accordance with the Records Retention Schedule.

- 7.3 Staff members have the right to view any images of them which have been captured by the system and have a right to respond to such images.
- 7.4 In addition to being informed in this Policy, there will also be signs placed at the entrance and at strategic points throughout the University, informing staff that CCTV is in operation.

### 8. Staff

- 8.1 All staff involved in the operation of the system will, by training and access to this Policy, be made aware of the sensitivity of handling CCTV images and recordings.
- 8.2 The Senior Facilities Manager will ensure that all staff, including relief staff, are fully briefed and trained in respect of all functions, operational and administrative, arising from the system.
- 8.3 All staff using the system will be trained on the University's obligations, and its and their responsibilities, arising from the Act.
- 8.4 Operatives of the System not directly employed by the University (for example, contract security staff) will be required to hold a valid Security Industry Authority (SIA) licence before they are permitted to access the System.

### 9. Recording & Retaining

- *9.1* The System and local systems are supported by digital hard drive recording facilities. The digital recording facility can retrieve images to a dedicated server or to an external device.
- 9.2 Images will be cleared automatically after holding for 28 days unless otherwise required to keep for evidential purposes or a Subject Access Request has been received before the images are due for deletion. However, the University recognises that, in accordance with the requirements of the Act, no images should be retained for longer than is necessary. Accordingly, some recorded images may be erased after a shorter period, for example, where it can be determined more quickly that there has been no incident giving rise to the need to retain the recorded images.
- 9.3 In the event of the disc or digitally recorded image being required for evidence or the investigation of crime it will be retained for a period until it is no longer required for evidential purposes or any investigation into a crime has been completed.
- 9.4 In order to comply with the standards set out in the ICO's Code of Practice:
  - the medium on which images have been recorded will only be used once and

- where the system records, features of the camera and/or date and time reference, these will be checked for accuracy on a regular basis.
- 9.5 Where images are to be downloaded, the minimum number of copies necessary to achieve the purpose shall be created. Any such copies shall be destroyed once they are no longer required for the purpose. Due to improved camera/quality (higher data) all such copies shall be recorded onto suitable media USB, CD or DVD-R; or utilise Police 'Good Sam' system (Instant On Scene (goodsamapp.org). Where other media are used, they shall be stored in accordance with Appendix II.
- 9.6 Hard copy prints of digital images are subject to the same controls and principles of Data Protection as other data collected in the Control Room. They will be treated using the same procedures (contained within Appendix II of this Policy) as digital images.

### **10.** Monitoring Procedures

- 10.1 The Control Room will be staffed by authorised officers only. The officers are members of the University's Security Staff or Contracted Security staff.
- 10.2 The control of the system will always remain with the University but at the University's discretion the cameras may be operated in accordance with requests made by the police during an incident to: -
  - \* monitor potential public disorder or other major security situations;
  - \* assist in the detection of crime; and
  - \* facilitate the apprehension and prosecution of offenders in relation to crime and public order.

On each occasion that the Police obtain assistance with their operations, a report setting out the time, date and details of the incident must be recorded on operational incident log and brought to attention of the Senior Facilities Manager.

### **11. Digital Recording Procedures**

### 11.1 **Control and management of digital recordings**

Media handling procedures are in place to ensure the integrity of the image information held (see paragraph 9).

### 11.2 Third party access to recordings

Requests by persons outside the University for viewing or obtaining digital recordings will be made via the University's Data Protection (handling Subject Access Requests).

Access to recorded images will only be granted where it is consistent with the obligations placed on the University by the Act, the University's Data Protection Policy and with the purposes set out in paragraph 1.1 of this Policy.

### **12.** Standards

- 12.1 It is important that access to, and disclosure of, the images recorded by the system is restricted and carefully controlled, not only to ensure that the rights of individuals are preserved, but also to ensure that the chain of evidence remains intact should the images be required for evidential purposes. Users of the System will also have to ensure that the reasons for which they may disclose copies of the images are compatible with the reasons or purposes for which they originally obtained those images. The University use of CCTV is in accordance with the ICO's Code of Practice. By following the principles of the Code, it ensures the University's compliance by respecting an individual's privacy, having clearly defined rules, and guaranteeing images recorded are for a specified purpose or for law enforcement. Regular reviews ensure its use is reasonable and proportionate and the data is only used for the purposes for which it was collected.
- 12.2 All Control Room staff will be made aware of the restrictions set out in this Policy in relation to access to, and disclosure of, recorded images.
- 12.3 Access to recorded images will be restricted to staff who need to have access to achieve the purposes of using the system.
- 12.4 All access to the medium on which the images are recorded (disc or digital) will be documented.
- 12.5 Disclosure of the recorded images to third parties will be made only in the following limited and prescribed circumstances, and only to the extent required or permitted by law:
  - \* law enforcement agencies where the images recorded would assist in a specific criminal inquiry;
  - prosecution agencies;
  - \* relevant legal representatives;
  - where it is deemed necessary by the Senior Facilities Manager or nominee to identify a victim, witness, or perpetrator in relation to a criminal incident. Images from the system may be circulated via the University e-mail system to selected staff on a targeted basis.; and
  - \* where disclosure is required by virtue of the Act.
- 12.6 When Disclosure to a third party is granted, the University will ensure:

- arrangements are in place to restrict disclosure of images in a way consistent with the purposes set out in paragraph 1.1 of this Policy;
- consideration is given to whether images of individuals need to be obscured to prevent unwarranted identification or distress;
- the images are disclosed in a way that is secure to ensure they are only seen by the intended recipient; and
- appropriate records are maintained.
- 12.7 All requests for access or for disclosure will be recorded. The Senior Facilities Manager or nominee will make decisions on access to recorded images by persons other than police officers. Requests by the police for access to images will not normally be denied provided that they are accompanied by a request for disclosure information form signed by a police officer of appropriate seniority, who must indicate that the images are required for the purposes of a specific criminal enquiry in sufficient detail to enable the University to identify that the request meets the requirements of the Act.
- 12.8 If access or disclosure is denied by the Senior Facilities Manager, the reasons will be documented and filed.

If access to or disclosure of the images is allowed, then the following will be documented on Appendix IV:

- the date and time at which access was allowed and/or the date on which disclosure was made;
- \* the reason for allowing access or disclosure;
- \* details of who the images have been provided to (name of the individual and the organisation (where applicable);
- \* the extent of the information to which access was allowed, or which was disclosed;
- \* the Senior Facilities Manager or nominee, using the appropriate forms will document routine disclosure to the police (Appendix III)

See paragraph 13 for access by data subjects.

# **13.** Access by Data Subjects

13.1 All individuals whose images are recorded have a right to request to view the images of themselves held by the University and, unless they agree otherwise, to be provided with a

copy of the images in most circumstances (a **Subject Access Request**); the individual will need to contact the University, by either:

- \* Using the form on UoH website Data Protection University of Huddersfield
- \* Emailing: <u>data.protection@hud.ac.uk</u>
- \* Write to Data Protection, Vice-Chancellor's Office, University of Huddersfield, Queensgate. Huddersfield. HD1 3DH.
- 13.2 All staff involved in monitoring or handling image data will proceed in accordance with the following protocol in respect of a Subject Access Request.
- 13.3 Data subjects must make their request in writing in sufficient detail to allow for identification of the information they require including:
  - \* Dates and times of the footage they are requesting and their location, for example which specific area or building in sufficient detail to allow the University to identify relevant footage;
  - \* Two photographs of themselves one full face and one side view with the completed form;
  - \* Proof of their own identity e.g. a utility bill, a driving licence, or a passport.
- 13.4 Upon receipt of a Subject Access Request, the Senior Facilities Manager may contact the requestor to discuss the request and shall, in responding to any such requests, consider the rights and freedoms of third parties captures in the images. In particular, the Senior Facilities Manager shall consider whether:
  - a) still images can be provided instead of film footage
  - b) it is possible to remove or redact third party data
  - c) it is possible to arrange for the data subject to attend the University premises to view the footage without providing a copy.

Where appropriate, these options will be discussed with the requestor to determine whether it is possible to provide the information they are seeking.

Where the University cannot comply with the request without disclosing information relating to another individual who can be identified from the footage, then the University may refuse the request unless that other individual has consent to the release of the information or it is reasonable in all the circumstances for the University to provide the information without their consent.

13.5 The Senior Facilities Manager shall respond to all requests under this section within one calendar month of receiving the request, either providing the data or explaining why the data cannot be released to the individual.

13.6 Copies of Subject Access Requests must be sent to the University's Data Protection Officer for audit and record-keeping purposes.

### 14. Request to Prevent Processing

- 14.1 An individual has the right to request a prevention of processing where this is likely to cause substantial and unwarranted damage or distress to that or another individual.
- 14.2 All such requests should be addressed in the first instance to the Senior Facilities Manager, who will provide a written response within 20 working days of receiving the request, setting out their decision. A copy of the request and response will be retained.

# **Appendix I**

### Nominated Staff who may view and download live stream and playback CCTV

Job Title
Senior Facilities Manager
Assistant Security Manager
Estates & Facilities IT Systems
Development and Support Analyst
Univerity of Huddersfield Safer Police
Officer - WYP
Contracted, SIA Licenced Control Room
CCTV Operatives

### Nominated Staff who may view live stream CCTV

Job Title		
Assistant Director, Estates and Facilities		
Campus Support Officers		
Library Wardens (Library cameras only)		
Executive Office Manager – Vice-		
Chancellor's Office (VCO cameras only)		
Team Leader – Computing and		
Engineering (SCE cameras only)		

Technical Services Manager – Computing & Engineering (SCE cameras only)

# Nominated Staff who may playback CCTV (Library cameras only)

# Job Title

Library Support Officer

IT Support Manager

Library Services, Customer Services

Manager

# Appendix II

# **Procedure for the Operation of CCTV**

### CCTV Footage Requests - Standard Operating Procedures for Security team

All requests for CCTV footage must be forwarded to the Data Protection Office (DP office) at <u>data.protection@hud.ac.uk</u>.

This includes requests from police, external third parties / organisations, internal requests from departments such as HR etc. and individual members of staff/ students as a subject access request.

# 1. What should I do when a member of staff or student approaches the Security to report a personal security incident?

A member of staff or student may approach to the University Security team notifying them about an incident that happened on campus. Example – a student approaches the University campus security officer saying that they have been harassed and assaulted by another person in a lecture theatre.

In such cases, the Security team can offer help by directing them to relevant Wellbeing team and advise the student that they may wish to report this to the police. Security team should provide the student with the details of the Campus Support Police Officer (Phil Hardy). If the student indicates they wish to report the matter to the police then it is important that the <u>reporting to the police is</u> done by the individual themselves, and not by the University.

# 2. What if the police request to view, or ask for a copy of CCTV footage related to an incident reported to them?

The police should provide the University with a completed DP7/DP9 form. A copy of the form is available on the <u>CCTV policy document (Appendix III)</u>.

This form should be sent to the DP office at <u>data.protection@hud.ac.uk</u>, for review. The DP office will contact you for the footage, once this is approved, and you should only provide this to the DP office.

# 3. The police have requested CCTV footage to help them with a criminal investigation. They have completed a DP7/DP9 form. Shall I provide them the footage?

Upon receipt of the form, please forward this to <u>data.protection@hud.ac.uk</u> for the review and authorisation. The Data Protection office will contact you for the footage, once this is approved. Footage requested should be shared with the Data Protection team on the SharePoint site: <u>CCTV</u> <u>Sharing</u>

### 4. When can the University report a crime?

The Security team may have to report an incident to the police on behalf of the University. These incidents will include any crime / alleged crime happened to the University, example – a break-in to a building, graffiti on the University building walls, damage to the University property etc.

# 5. I have reported a crime to the police, on behalf of the University. The police have requested the CCTV footage to help them with the investigation. Can I provide this to them?

In such cases the police <u>do not</u> have to request for footage by completing any form. The Security team could provide the police with the relevant footage as evidence so that they are able to investigation the incident. When providing the footage make sure you record this on Planon correctly.

### 6. A member of staff has requested a CCTV footage. What should I do?

Certain members of staff may request CCTV footage copy for University purposes, or to view a footage, which may be legitimate and is required to support a university process such as disciplinary, misconduct cases, health and safety investigation etc.

The members of staff must complete the form in Appendix A and submit this to <u>data.protection@hud.ac.uk</u>.

The Data Protection team would review the request and authorisation and then contact the Security team to release the footage in a format as agreed with the member of staff.

# 7. We have received an email from an external third-party organisation other than the police requesting footage of our CCTV. How shall I respond?

If you receive an email requesting for a CCTV footage from an external organisation other than the police forces, such as Kirklees Council, Insurance company, please send the DP office the request. The Data Protection office will contact you in due for the footage, once this is approved.

# 8. A member of staff / student/ member of public has emailed us for a CCTV footage that shows them i.e. they are asking their own footage. How shall I respond?

Under the Data Protection legislation individuals have right to see a copy of the data we hold about them. This is known as a Subject Access Request. All individuals whose images are recorded therefore have a right to request the CCTV footage under the Subject Access Request.

Upon receipt of this request please forward the request to <u>data.protection@hud.ac.uk</u> as soon as you receive. Please note that the statutory deadline for responding to such requests is one calendar month. Therefore, it is important that you forward the request to the DP office asap. The DP office will contact you in due course for the footage.

# 9. Data Protection Office has reviewed and approved the release of a footage. How should I share this with them securely?

All CCTV footage or still shared with the Data Protection Office must be done via the SharePoint site. <u>Security Management - CCTV Sharing - All Documents (sharepoint.com)</u>

DP office will review the footage and share this with the relevant organisation appropriately.

### 10. I've sent the footage requested for to the DP office, what shall I do with the footage?

You must keep a copy of the footage to the Planon with the relevant reference number. These footage must not be deleted after 30 days, like other CCTV images.

### 11. Who do we contact for 'out of hours' for approval?

During the office work hours i.e. Monday to Friday 09.00 to 17.00, contact the DP office as usual. Outside the work hours, all requests that are not 'emergency' must also be forwarded to the DP office at <u>data.protection@hud.ac.uk</u>

If you receive an urgent <u>emergency</u> request outside the working hours then you must contact below for authorisation to disclose.

- Tim Thornton (Deputy Vice-Chancellor)
- If Tim is unavailable, contact Alison Jones (University Secretary)

All other non-emergency requests will process by the DP office on the next working day.

### 12. How do we determine an emergency?

You may receive requests, specifically from police, noting that this is urgent, and a response is required urgently. Remember, not every urgent situation is an emergency.

An emergency would include situations with imminent risk of harm to individual/s. Example, you are requested by the police to view a footage of an individual who is carrying out a shooting rampage. Therefore, you can assess this as emergency because by disclosing the footage you can prevent the loss of human lives.

<u>Work hours - Monday to Friday 09.00 – 17.00</u> Emergency requests must be forwarded to DP office.

<u>Out of work hours</u> For Emergency requests (only) contact Tim Thornton, or Alison Jones.

### 13. How do I provide footage in emergency and out of hours?

Emergency requests that are received out of working hours must be approved by the authorisers as noted above.

You must document the justification of why the situation was 'emergency'.

Finally, you must ensure you share minimal information where possible. Consider allowing the police to view the footage only, rather than sharing.

### APPENDIX A

### Internal Request for CCTV Footage / Still images

Please note that this form must only be used for internal requests i.e. by members of staff for University business purposes.

Full Name and University email address:

.....

.....

School / Service (including department):

.....

Why are you requesting the footage. Please provide full justification and the purpose of your request, e.g.to investigate a misconduct case, health and safety related investigation etc.)

Date, Time and Location of the CCTV:

.....

Format of the footage requested:

- Viewing only
- Still Images
- Copy of the footage:

Authorised by: (Name and signature)

.....

.....

Date:

.....

# **Appendix III**

OFFICIAL SENSITIVE-Personal (WHEN COMPLETE)



### REQUEST FOR DISCLOSURE OF INFORMATION

#### Request to external organisation for disclosure of personal data (Form replacing DP7 and DP9)

West Yorkshire Police (WYP) request access to the specified information for the purpose outlined below. This request is made for the purpose(s) specified below, under one or more of the following legal powers:

- DPA 2018 Schedule 2 Part (2); Schedule 8 Parts (1), (2), (3), (6), (7) & (8); Section 8 (a) & (c)
- The Police Act 1996, MOPI 2005
- Crime and Disorder Act 1998
- Coroners and Justice Act 2009 Part 3

1. Information held by:	
Name	Click or tap here to enter name of recipient.
Position	Click or tap here to enter their position in their organisation.
Organisation	Click or tap here to enter name of their organisation.
Email address	Click or tap here to enter Email address.
Postal address	Click or tap here to enter address of their organisation.

2. This request is necessary of the purpose of:	
The prevention, investigation, detection or prosecution of criminal offences	
The execution of criminal penalties	
Safeguarding against and the prevention of threats to public security	
Other - please state other purpose below:	
The data subject is deceased and information is required for a valid policing purpose	
To determine questions of fitness to be interviewed, Mens Rea etc.	
(See guidance for healthcare requests below - it is unlikely that information supporting these purposes is routinely collected during treatment; however the current clinician may	
be able to support this need via an appropriate report).	

3. Data subjects details:	
Name	Click here to enter Name.
Alias	Click here to enter Alias Name.
Date of Birth	Click here to enter a Date.
Date of Death (if applicable)	Click here to enter a Date.

4. Police investigation details:		
Offence Reference	Click here to enter text	
Date of Offence	Click here to enter Date.	
Details of Offence	Click here to enter text.	

Disclosure of Information

Version 1.0 - 2.12.19

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Address (including previous address	Click here to enter text.
if relevant)	

5. Information required:	
State brief summary of the criminal	Click here to enter text.
investigation or proceedings to	
which this request relates (e.g.	
crime type).	
Indicate in general terms (e.g.	
Suspect, Victim, Witness) how the	
individual named is linked to the	
investigation.	
Only provide the minimum	
information - be careful not to	
disclose any third party personal	
data or information that would be	
excessive.	
Information required, e.g. medical	Click here to enter text.
records, social care records,	
statements etc. (if known)	
Date or dates between if specific	Click here to enter text.
date is not known	
The information sought is needed	Click here to enter text.
to:	
Insert brief details to show that the	
requested information:	
<ul> <li>cannot be obtained by other</li> </ul>	
means or from other	
sources	
<ul> <li>will be of substantial value</li> </ul>	
to the investigation	

### 6. Informing the Individual of the request:

Please indicate whether telling the individual would harm the investigation	
Telling the individual about this request will harm the police investigation	Choose an
If YES – Go directly to 8.	item.
IF NO – Go to 7 – the police must tell the individual about this request and provide them	
with the privacy information referenced.	

7. Privacy Information		
Only complete this section with the individual if you are informing them of the request		
Data Subject's Acknowledgement		
I confirm that I have been advised that my personal data will be processed for the		
purpose(s) as set out above and that I can obtain more information about my data rights	Choose	
at:	an item.	
https://www.westyorkshire.police.uk/advice/our-services/your-data/privacy-		
information-notice/privacy-information-notice		

Disclosure of Information

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I understand that the information provided will be held confidentially and used solely for the purpose(s) outlined above, unless otherwise required or permissible by law.		
Print name:	Click here to enter text.	
Signature:		
Capacity* Please state your capacity for requests involving vulnerable adults and children under the age of 13 years (e.g. Parent, Guardian, Appropriate Adult or Other Representative)	Click here to enter text.	
Date:	Click here to enter Date.	
Address:	Click here to enter text.	
Date of Birth*	Click here to enter Date.	
*DPA / GDPR indicate that a parent / guardian may act on behalf of a child under 13, whereas consideration of the capacity of the child to consent in their own right is appropriate for older children.		

8. Requested by:		
Officer in the Case:	Click here to enter Rank - Number - Name.	
Authorising Officer: only needed if	Click here to enter Rank - Number - Name.	
you are not telling the individual		
about the request		
Requesting Officer:	Click here to enter Rank - Number - Name.	
Contact details: Station, Address,	Click here to enter text.	
Email, Telephone		
Request Date:	Click here to enter Date.	
I confirm that the information requested is needed for the purposes indicated above and a failure		

I confirm that the information requested is needed for the purposes indicated above and a failu to provide that information would harm the police investigation

Notes:

- It is mutually agreed between the police and those to whom the request is addressed that no charges will be made in respect of this request.
- WYP confirm that the information requested is for the purpose stated above and any failure to
  provide it will, in the view of the Requesting Officer, be likely to prejudice the police investigation.
- WYP confirm that the information will be held confidentially and used solely for the purpose(s)
  outlined above, unless otherwise required or permissible by law.
- WYP will securely dispose of the information when no longer required.
- · In the case of ORIGINAL records, WYP will return the records when no longer required.

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#### **REMOVE from completed form BEFORE submission**



**Guidance for Police** 

This form replaces DP7 and DP9. It is used by the police to make formal requests to other organisations for personal data where the information is needed for a policing purpose. It places no compulsion on the recipient to disclose the information, but should provide the necessary assurance that a disclosure for these purposes is appropriate and in compliance with the Data Protection Act 2018 or other legislation or legal powers. The information provided on the form should provide the recipient with sufficient information to allow them to locate the information sought.

#### NOT telling the individual about the request (previously form DP7)

If the police investigation would be harmed by telling the individual about the request then you do not need to tell them.

The request must however be countersigned by an Inspector or police staff equivalent or above, and both you and the Authorising Officer must sign the form at Section 8.

#### Telling the individual about the request (previously form DP9)

If NO harm would occur to your police investigation then you MUST inform the individual (or their representative if vulnerable or under 13 years) of the request and refer them to the West Yorkshire Police Privacy Information Notice at:

### https://www.westyorkshire.police.uk/advice/our-services/your-data/privacy-informationnotice/privacy-information-notice

The individual (or their representative) must then sign the form at Section 7.

The request must then be signed by the requesting officer at Section 8 – there is no need for a countersignature.

#### Officers must:

- Retain a copy of the completed form and attach it to the source system e.g. NICHE
- Send a completed copy to the relevant external organization

Further guidance on the use of this form may be obtained from the force Data Protection Officer.

#### **REMOVE from completed form BEFORE submission**



#### Guidance Relating to Health Records

Uninformed Disclosure – where you cannot tell the data subject about the request because this would compromise the police investigation: These disclosures are common when the subject is the alleged perpetrator of crime, although also for use when the subject is a victim or witness but not co-operative, or lacks capacity. Requests for healthcare information / medical records will be reviewed and authorised by an appropriate senior officer within healthcare organisations, usually in the role of Data Protection Officer and / or Caldicott Guardian. So as not to prejudice the enquiry, the subject will not be informed of the request for disclosure. Although the DPA does not define "serious crime", the GMC definition will generally be considered.

Informed Disclosure – where you can inform the data subject about the request: The typical approach when the subject is co-operating with the police – e.g. a witness or victim of alleged crime. Informed disclosures are processed on the basis that the police have provided the relevant privacy information to the subject.

Access to Deceased Records: The Data Protection Act only has jurisdiction over information relating to living individuals. Although the confidentiality of medical & other records may continue post-mortem, their disclosure for policing or other official purposes is permissible.

Fitness to be interviewed, Men's Rea etc.: Largely specific to Mental Health records. Healthcare records are maintained to support treatment. Questions relating to fitness to be interviewed, to stand trial, or criminal intent when an alleged offence was committed are rarely recorded in healthcare records. When this is the aim, healthcare providers will signpost the police to an appropriate clinical contact to commence a dialogue and potentially draft an appropriate report.

Healthcare Professional: Before healthcare records are disclosed, they will be reviewed by an appropriate healthcare professional – usually someone who is / was involved in a professional capacity with the data subject - to consider any information which is likely to cause harm or distress to the data subject or a 3<sup>rd</sup> party. Should such information be identified WYP will be informed, with a view to agreeing its sensitive handling.

Original (Paper) Records: Copies of records will ordinarily be provided. Originals will be provided where justifiable, retaining a copy to maintain the integrity & accessibility of the records until the originals are returned. Records are increasingly wholly electronic. Hard copy will be provided.

Information required (Section 5): This section frames the request so that both parties understand the nature of the investigation and intent of the disclosure. Data Controller organisations are obliged to consider the request for disclosure against the Duty of Confidence under which records are held. The detail provided will help to balance the confidentiality of records with the public interest in disclosure. Be as descriptive as possible in these areas. Although full disclosure is permissible, records are often large in volume. Specifying the request, e.g. for specific content, date range etc. will help to reduce scope. Requests should be confined to relevant information when this is understood and known.

# **Appendix IV**

# Third Party Data Request

# Section A. Third Party Requesting Information

Name.....
Position (*if applicable*) ......
Business/Agency (*if applicable*) ......
Business/Agency/Home address (*whichever is applicable*) ......
Telephone Number/Email address.....
Signature......
Date.....
Reference No....

### Section B Data Required

Date & Time of footage				
Location of Cameras				
Reason for Request				
Requested Format I want to view the footage I want printed images I need a copy of the footage footage (Note: Whilst your request will be considered, if the University releases data, it will do so in the least intrusive way possible, at its own discretion)				
Legal Basis for Request I have the consent of the Data subject (please attach a copy) □ I need this information for the purpose of safeguarding national security □ I need it for reasons of public interest (please state these reasons) □				
I need this in connection with legal proceedings and I have a court order (please attach) (Note: If you do not yet have your court order, you can submit the form and we will not erase any relevant data, but unless it is reasonable to do so, we will not release the data without it) I am relying on another basis for release (please state the legal basis, including reference to legislation where appropriate) [99]				

### Section C University Authorisation

**Disclosure Made:** Uiewing only still images provided Copy footage given No disclosure made

Name...... Date..... Date.

Policy Sign Off and Ownership Details				
Document name:	Policy for the Operation of Closed-Circuit Television			
Version Number:	2.0			
Equality Impact Assessment:	Not required – the impact of the activity of CCTV capturing images is fair, transparent, and consistently applied for all.			
Approved by:	Senior Leadership Team			
Date Approved:	12 December 2024			
Date for Review:	12 December 2026			
Consulted with:	University Secretary			
Author:	Assistant Director of Estates and Facilities			
Owner (if different from above):	Director of Estates and Facilities			
Document Location:	https://www.hud.ac.uk/media/policydocuments/CCTV- Policy.pdf			
Compliance Checks:	Annual audit of CCTV usage			
Related Policies/Procedures:	Data Protection Policy			

# **REVISION HISTORY**

Version	Date	Revision description/Summary of changes	Author
V3.0	October 2024	Security Manager details updated. References to Security Manager has been changed to Senior Facilities Manager. Individual names have been removed in place of job titles. Procedure for the Operation of CCTV has been replaced with	Assistant Director of Estates and Facilities

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		Standard Operatiing Procedures for the Security Team	
V2.0	July 2022	First draft of policy - no major changes.	Assistant Director of Estates and Facilities
V1.0	July 2019	First draft of policy under new Policy Framework	Assistant Director of Estates and Facilities