The University of Huddersfield

Supporting Evidence Guidance Booklet

Registry Updated July 2021



Contents

Please click on the following links to take you to the appropriate section for supporting evidence guidance for:

Consideration of Personal Circumstances	2
Extension Applications	
Extenuating Circumstances Applications and Appeals	
Results Appeals	4
Fit to Sit Policy	6
Academic Misconduct Mitigation and Appeals	6
Attendance Monitoring Appeals	8
Fitness to Practise Appeals	10
Student Disciplinary Appeals	12
Fitness to Study Appeals	14
Student Complaints Guidance	16
General Information applicable to all areas above:	
Late Claims and Appeals	17
PLSPs	17
Sensitive Information	16
General Information on Medical Evidence	17

Consideration of Personal Circumstances

Extension Requests

- If you have exhausted your self-certification opportunities of which evidence isn't required, then you must submit independent evidence to support every extension request, regardless of the amount of time you have requested (up to 10 working days).
- The evidence should confirm the dates or timeframe during which your circumstances negatively impacted your ability to study and submit your work by the deadline.
- You must submit independent evidence to support your extension claim for every new set of circumstances.
- If you have a PLSP in place it may contain a section with information relating to Extension requests. Please refer to this section of your PLSP before requesting an extension.

On-Time Extenuating Circumstances (ECs) Requests

- On time EC claims are to be submitted within 5 days of the assessment/exam deadline. ECs are circumstances which affect your ability to attend an exam or complete an assessment by the hand in date. The EC procedure is intended to support you if you experience exceptional, unforeseeable and short-term circumstances which affect your ability to study or take assessments.
- All claims made under the EC Procedure must be supported by independent, reliable documentary evidence which clearly shows how you were impacted by your circumstances and the effect they had on your ability to comply with the assessment requirements.
- The evidence should confirm the dates or timeframe during which your circumstances negatively impacted your ability to study, complete work or sit exams. If you have a long-term illness or a disability, the University can support you with the management of those conditions. These conditions do not generally fall under the EC procedure as other measures, such as reasonable adjustments via a Personal Learning Support Plan (PLSP), may be more appropriate forms of support.
- If you have a PLSP in place then you should note that submitting a copy of your PLSP is **not** enough evidence for an EC claim to be approved. <u>Please refer to the section here for PLSP information</u>.

Late Extenuating Circumstances (ECs) Requests

If you submit your EC application more than **5 days after the assessment/exam deadline has passed**, in addition to the information required for on-time ECs as standard, you also need evidence to support why you could not submit the EC claim on time.

Consideration of Personal Circumstances Evidence Guide

Short Term Illness, accident, or mental health crisis All evidence should confirm the impact of your diagnosis/condition/issues on your ability to complete your assessments on/by the due dates.

Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances would have had a negative impact on your ability to complete/submit assessments by the due date. It must cover the dates of the current assessments. It must be signed and dated by the healthcare professional and be on headed paper or a completed University Medical Evidence Form (UMEF) that has the surgery stamp on it.

Hospital admission and discharge letters - should confirm your time spent in hospital.

Statutory Sick Notes/Fitness for work Notes – must be signed and stamped by your GP practice. The dates must cover the assessment deadlines.

Patient Summary Notices – must identify you as the patient and must confirm the **impact** of your illness/circumstances on your ability to complete assessments. A list of conditions, prescriptions, symptoms and appointments will not be enough.

University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support an EC claim if they have not had any previous contact with you.

School Based Guidance and Support Teams – support teams will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to submit an Extension request or EC claim.

Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to submit an Extension request or EC claim.

	Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or it's impact on your ability to meet a deadline	Travel disruption	In cases where you have missed an exam or in class test due to travel/weather disruption you must provide independent evidence of the disruption unless the University has closed due to these unforeseen circumstances.
	 Self-certification (Extensions only) - you can self-certify a short term situation or minor illness on up to a maximum of two occasions in any one academic year. This applies to short extension requests of up to 5 working days only. Covid related – if you have not seen the GP and are unable to provide a GP letter or UMEF we may consider a positive test result notification or evidence of a requirement to isolate. These should confirm your name and the date of the test or isolation period. 	Pregnancy	You should refer to the <u>pregnant student policy here.</u> If assessment and exams cannot be completed due to illness or complications resulting from a pregnancy then evidence from your GP, nurse practitioner or midwife will be required. The evidence will need to confirm the impact of your circumstances on your ability to meet assessment deadlines, not just confirm a pregnancy and due date. For cases that require in excess of the standard allowances in the
Academic Issues	You should be aware that it is a students responsibility to submit the correct assessment, in the requested format by the correct submission deadline. If you are unsure of any deadline it is your responsibility to check in advance with your course team. EC claims for submission of the 'wrong or draft' assessment are unlikely to be approved. For issues related IT or technical difficulties experienced at the time of the assessment you must provide evidence that you pro-actively tried to resolve or report the issues at the time they occurred.		 pregnant student policy the standard requirements for appropriate evidence will apply. Where a birth occurs at the time of an assessment deadline (or the deadline falls within 2 weeks following a birth) evidence in the form of a birth certificate will be accepted. For a period of longer than 2 weeks after the birth evidence from your GP, nurse practitioner or midwife will be required. The evidence will need to confirm the impact of your circumstances on your ability to meet assessment deadlines.
	If you have been unable to submit for an assessment due to other academic issues, you must provide evidence from the module tutor that confirms the impact of these circumstances on your ability to submit the assessment.	Paternal/ partner leave	New parents are entitled to two weeks parental leave. For assessment deadlines longer than 2 weeks after the birth evidence will be needed to confirm the impact of your circumstances on your ability to meet assessment deadlines.
Bereavement	For the death of an immediate family member (such as spouse, partner, child, parent, grandparent, sibling) a death certificate will be acceptable for 3 weeks a following the death. Your claim form should indicate the nature of your relationship to the deceased. A death certificate for a close friend or less immediate family member	Placement delays	In cases where you have not been able to complete an assessment due to delays in completing a placement through no fault of your own you should provide evidence from your module tutor that confirms that you have not been able to complete the assessment through no fault of your own.
	will be accepted for a period of 1 week following the death. For a longer period of time or when a death certificate is not available a medical note confirming the impact of the bereavement on ability to meet assessment deadlines will be required.	Work commitments	 Part-time students: if you are registered as a part-time student and your work commitments have unexpectedly impacted on your studies you should provide a signed statement from your employer confirming these circumstances. Full time students: if you are registered as a full
Financial or domestic difficulties	Evidence must confirm the impact of the circumstances on your ability to meet deadlines, for example a medical letter that confirms that the circumstances have caused stress that has impacted on ability to		time student your studies are expected to take priority and you are unlikely to be granted an EC for work commitments.
	complete work. Please do not submit copies of bank statements, rent arrears etc. These do not confirm the impact of a situation.	Caring/ family member illness	The evidence must confirm the impact of the circumstances on you and your ability to complete assessments.
			A medical letter or other documents relating to the family member will not be considered acceptable evidence.

Take me back to the contents page

Childcare issues Material irregularity	issuesconfirm that these were sudden, unexpected and unforeseen.MaterialIf you are claiming that you missed an assessment deadline due to an		Aling about a published result on the basis of Extenuating (EC) that impacted on your performance in assessments earlier in you must explain why they were not presented via an EC claim ults were published. Ou submit to support your results appeal must also u were not able to engage with the EC process from the essments to the time of results being published. Aling on the grounds of a material irregularity, you will a supporting statement and/or supporting evidence to e your appeal. Examples are included in the grid e right for you if you have evidence to confirm that: naterial irregularity in how your work was marked; naterial irregularity in how your classification was roumstances that affected your submission and you could us sooner by using our extenuating circumstances (EC)
		Short Term Illness, accident, or mental health crisis	Results Appeal Evidence Guide All evidence should confirm the impact of your diagnosis/condition/issues on your ability to complete your assessments on/by the due dates and your ability to engage with the University Procedures for Consideration of Personal Circumstances and submit an extension request or EC claim prior to the CAB taking place to consider your results. Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances would have had a negative impact on your ability to engage with the University Procedures for Consideration of Personal Circumstances and submit an extension request or EC claim prior to the CAB taking place to consider and your ability to engage with the University Procedures for Consideration of Personal Circumstances and submit an extension request or EC claim prior to the CAB taking place to consider your results. It must be signed and dated by the healthcare professional and be on headed paper

University Medical Evidence Form (UMEF) - this is unlikely to be accepted for a Results Appeal as it does not give enough detail about why you were unable to engage with the Regulations for Consideration of Personal Circumstances during the Academic Year.

Hospital admission and discharge letters - this is unlikely to be accepted for a Results Appeal as it does not give enough detail about why you were unable to engage with the Regulations for Consideration of Personal Circumstances during the Academic Year unless accompanied by a letter from your GP.

Statutory Sick Notes/Fitness for work Notes – this is unlikely to be accepted for a Results Appeal as it does not give enough detail about why you were unable to engage with the Regulations for Consideration of Personal Circumstances during the Academic Year unless accompanied by a letter from your GP.

Patient Summary Notices – must identify you as the patient and must confirm in detail the impact of your illness/circumstances on your ability to complete assessments <u>and</u> your ability to engage with the University Procedures for Consideration of Personal Circumstances and submit an extension request or EC claim prior to the CAB taking place to consider your results. A list of conditions, prescriptions, symptoms and appointments will not be enough.

University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support an EC claim if they have not had any previous contact with you. The evidence must also confirm **why** you were unable to engage with the University regulations and procedures for consideration of personal circumstances in year. If you have had previous engagement with the Wellbeing Team it is likely that they would have advised you in relation to submitting EC requests on time and in year.

School Based Guidance and Support Teams – support teams will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to submit an Extension request or EC claim. If you have had previous engagement with the School Support Team it is likely that they would have advised you in relation to submitting EC requests on time and in year. Therefore it is unlikely that they will be able to provide evidence that supports a Results Appeal.

Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to submit an Extension request or EC claim. If you have had previous engagement with your PAT it is likely that they would have advised you in relation to submitting EC requests on time and in year.

	Therefore, it is unlikely that they will be able to provide evidence that supports a Results Appeal.
	Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or personal circumstances or their impact on your ability to meet a deadline or engage with the Regulations for Consideration of Personal Circumstances in year.
Academic issues	Independent evidence would be required to support why you had not been in a position to raise the issues via the Regulations for Consideration of Personal Circumstances in year, prior to the release of results.
All other circumstances	A letter from a healthcare professional would be required to confirm the impact of the circumstances on your ability to meet assessment deadlines and to engage with the Regulations for Consideration of Personal Circumstances in year.
Material irregularity	You will need to provide evidence to support either of the two grounds below; there was a material irregularity in how your work was marked; there was a material irregularity in how your classification was calculated;
	The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails) to support the claim of a material irregularity, feedback and the marking guidelines

Please bear in mind that your appeal will not be accepted if your claim:

- is not evidenced
- is evidenced by a medical note for another person
- · is evidenced by a series of hospital appointments
- is evidenced by prescription notes
- could reasonably have been submitted as an EC claim in-year (in the case of a late appeal) could reasonably have been submitted within 10 working days of the publication of the result in question
- if you are intending to consult with a health professional for the evidence and are unsure what may be suitable, the guidance notes above may help.

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Take me back to the contents page
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Fit to Sit Policy

*This policy only applies to ECs, Results Appeals and Academic Misconduct.

If you are making a case related to an examination that you sat, you should be aware that the University operates a 'fit to sit' policy. This means that by attending an exam, you have declared that you were fit to undertake it and will not normally be granted an EC. If you make a claim that you were not well enough to have sat your exam then you will need to provide independent evidence signed by medical practitioner that explicitly states you were not able to determine your fitness at the time when the exam was sat.

Fit to Sit Policy Evidence Guide

Short Term Illness, accident, or mental health crisis This should be evidence that can support that you were not in a position to make decisions regarding your general state of health and whether you were fit to sit an assessment at the time.

This would need to be a detailed letter from a healthcare professional. A UMEF or letter from another support service at the University would not be acceptable.

Academic Misconduct Mitigation and Appeals

If you are asking the University to take into consideration mitigation when considering the application of a penalty under the Academic Misconduct Regulations you must provide independent evidence as detailed in the table opposite. The University will not remove a penalty entirely for an upheld allegation of academic misconduct but may, if the evidence supports it, consider reducing the level of the penalty applied.

If you are appealing based on the grounds of ECs, the evidence you provide must support how your circumstances impacted your ability to conduct yourself as expected by the University's regulations on academic misconduct. The evidence must also detail the circumstances affecting you at the time and why you breached the Academic Misconduct Regulations rather than submitting a claim for extenuating circumstances or requesting an extension to a deadline.

If you are appealing on the grounds of a material irregularity, you will need to provide a supporting statement and/or supporting evidence to submit alongside your appeal. Examples are included in the grid opposite.

You can appeal an outcome at any stage, with the exception of the outcome which requires a referral to a later stage.

There are four grounds for appeal:

- You can demonstrate that a material irregularity occurred during the procedure;
- You can demonstrate that the decision maker(s) reached an unreasonable decision and/or the penalty was disproportionate or not permitted under the procedures
- You have extenuating circumstances which for good reason you could not tell us about earlier;
- There was bias or reasonable perception of bias in the procedure.

Academic	Misconduct Mitigation and Appeal Evidence Guide		School Based Guidance and Support Teams – support teams will only provide supporting evidence if they have been supporting you on
Short Term Illness, accident, or mental health crisis	All evidence should confirm the impact of your diagnosis/condition/issues were so severe that your decision- making was impaired and it affected your behaviour at the time of the assessment. The evidence must support that the circumstances were outside of your control and this impacted your decision to commit the alleged academic misconduct breach rather than engage with the Extenuating Circumstances Procedure.		 a regular basis and are fully aware of your personal circumstances prior to you needing to submit an appeal via this procedure. Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to appeal an Academic Misconduct procedural decision or to submit mitigating evidence.
	Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances would have had a negative impact on your ability to engage with the University Procedures for Consideration of		Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or personal circumstances or their impact on you to support an Academic Misconduct Appeal or as mitigating evidence.
	Personal Circumstances and the impact of these on your decision making. It must be signed and dated by the healthcare professional and be on headed paper University Medical Evidence Form (UMEF) - this is unlikely to be	Bereavement	For the death of an immediate family member (such as spouse, partner, child, parent, grandparent, sibling), a medical note confirming the impact of the bereavement on your decision making and behaviour at the time of the assessment will be required.
	accepted for an Academic Misconduct Appeal or as mitigating evidence as it does not give enough detail about why you were impacted by circumstances which led to the alleged academic misconduct allegation.	Caring / family member illness	The evidence must confirm the impact of the circumstances on you and your decision making and behaviour at the time of the assessment.
	Hospital admission and discharge letters - t this is unlikely to be accepted for an Academic Misconduct Appeal or as mitigating evidence as it does not give enough detail about why you were impacted by circumstances which led to the alleged academic misconduct allegation.	Material irregularity	A medical letter relating to the family member will not be considered acceptable evidence. You will need to provide evidence to support the ground to appeal below: There was a material irregularity in how the academic misconduct procedure was carried out
	Statutory Sick Notes/Fitness for work Notes – this is unlikely to be accepted for an Academic Misconduct Appeal or as mitigating evidence as it does not give enough detail about why you were impacted by circumstances which led to the alleged academic misconduct allegation.		The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of a material irregularity in the procedure marked against the published regulations.
	Patient Summary Notices – this is unlikely to be accepted for an Academic Misconduct Appeal or as mitigating evidence as it does not give enough detail about why you were impacted by circumstances which led to the alleged academic misconduct allegation. A list of conditions, prescriptions, symptoms and appointments will not be enough.	Unreasonable decision / penalty was disproportionate	You will need to provide evidence to support the ground to appeal below: You can demonstrate that the decision maker(s) reached an unreasonable decision/ penalty was disproportionate The evidence must be in the form of (for example): Evidence (medical or other) to support one of the grounds above was
	University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support an appeal if they have not had any previous contact with you.		not taken into consideration appropriately as part of mitigation within the procedure. A statement with a detailed explanation and evidence where appropriate to support why the decision maker(s) reached an unreasonable decision/ penalty was disproportionate.

Bias in the procedure You will need to provide evidence to support the ground to appeal below: You can demonstrate that there was bias or reasonable perception of bias in the hearing procedure. The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of bias in the procedure marked against the published regulations. A statement with a detailed explanation and evidence where appropriate to support why there was bias in the procedure.	 If you are asking the University to take into consideration mitigation when considering the application of a penalty under the Attendance Monitoring Regulations you must provide independent evidence as detailed in the table opposite. The evidence you provide must support how your circumstances impacted your ability to attend your sessions as expected by the University's regulations on attendance monitoring. If you are appealing on the grounds of a material irregularity, you will need to provide a supporting statement and/or supporting evidence to submit alongside your appeal. Examples are included in the grid opposite. You can appeal the decision made at the Attendance Monitoring Formal Meeting if you meet one or both of the following grounds: You can demonstrate that a material irregularity has occurred; and/or You have extenuating circumstances, which can be independently evidence the decision was made. 	
	Attend Short Term Illness, accident, or mental health crisis	 All evidence should confirm the impact of your diagnosis/condition/issues on your ability to attend your scheduled sessions. Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances would have had a negative impact on your ability to attend your scheduled sessions as usually expected. It must cover the dates of the sessions in question. It must be signed and dated by the healthcare professional and be on headed paper or a completed University Medical Evidence Form (UMEF) that has the surgery stamp on it. Hospital admission and discharge letters - should confirm your time spent in hospital.

	Statutory Sick Notes/Fitness for work Notes – must be signed and stamped by your GP practice. The dates must cover the missed timetabled sessions.	Financial or domestic difficulties	Evidence must confirm the impact of the circumstances on your ability to attend your scheduled sessions, for example a medical letter that confirms that the circumstances have caused stress that has impacted on ability to attend any University activity.
	Patient Summary Notices – must identify you as the patient and must confirm the impact of your illness/circumstances on your ability to attend your timetabled sessions. A list of conditions, prescriptions, symptoms and appointments will not be enough.	Travel disruption	In cases where you have missed a scheduled session(s) due to travel/weather disruption you must provide independent evidence of the disruption unless the University has closed due to these unforeseen circumstances.
	 University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support an appeal if they have not had any previous contact with you. School Based Guidance and Support Teams – support teams will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to submit an appeal 	Pregnancy	You should refer to the <u>pregnant student policy here.</u> If attendance at scheduled sessions is not feasible due to illness or complications resulting from a pregnancy then evidence from your GP, nurse practitioner or midwife will be required. The evidence will need to confirm the impact of your circumstances on your ability to attend your timetabled sessions, not just confirm a pregnancy and due date. For cases that require in excess of the standard allowances in the pregnant student policy the standard requirements for appropriate evidence will apply.
	 via this procedure. Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to appeal an attendance monitoring procedural decision. Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or its impact on your ability 		 Where a birth occurs at the time of scheduled sessions (or the sessions fall within 2 weeks following a birth) evidence in the form of a birth certificate will be accepted. For a period of longer than 2 weeks after the birth evidence from your GP, nurse practitioner or midwife will be required. The evidence will need to confirm the impact of your circumstances on your ability to attend scheduled sessions.
	to attend a scheduled session. Covid related – if you have not seen the GP and are unable to provide a GP letter or UMEF we may consider a positive test	Paternal/ partner leave	New parents are entitled to two weeks parental leave. For assessment deadlines longer than 2 weeks after the birth evidence will be needed to confirm the impact of your circumstances on your ability to attend scheduled sessions.
	result notification or evidence of a requirement to isolate. These should confirm your name and the date of the test or isolation period.	Work commitments	Part-time students: if you are registered as a part-time student and your work commitments have unexpectedly impacted on your studies you should provide a signed statement from your employer confirming these circumstances.
Bereavement	For the death of an immediate family member (such as spouse, partner, child, parent, grandparent, sibling) a death certificate will be acceptable for 3 weeks a following the death. Your claim form should indicate the nature of your relationship to the deceased.		Full time students: if you are registered as a full time student you studies are expected to take priority and you are unlikely to be granted s grounds for an attendance monitoring appeal for work commitments.
	A death certificate for a close friend or less immediate family member will be accepted for a period of 1 week following the death.	Caring/ family member illness	The evidence must confirm the impact of the circumstances on you and your ability to attend your scheduled sessions. A medical letter relating to the family member will not be
	For a longer period of time or when a death certificate is not available a medical note confirming the impact of the bereavement on ability to attend your scheduled sessions will be required.	Childcare issues	If you miss a scheduled session(s) due to issues with childcare, your evidence must confirm that these were sudden, unexpected and unforeseen.

Material irregularity	 You will need to provide evidence to support the ground to appeal below; there was a material irregularity in how the attendance monitoring procedure was carried out The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of a material irregularity in the procedure marked against the published regulations. 	If you are asking the considering the app Regulations you mu opposite. If you are appealing support how your ci with the course and If you are appealing need to provide a su submit alongside you opposite. You can request a r one or more of the f You can demons the penalty was of You have excepting us about at the hore	on the grounds of a material irregularity, you will upporting statement and/or supporting evidence to our appeal. Examples are included in the grid review of the decision made at the hearing if you can evidence following grounds: trate that a material irregularity occurred during the hearing. trate that the panel reached an unreasonable decision and/or disproportionate or not permitted under the procedures. ional circumstances which for good reason you could not tell earing.
		 That there was a 	bias or reasonable perception of bias at the hearing. Dess to Practise Appeal Evidence Guide All evidence should confirm the impact of your diagnosis/condition/issues on your ability to practise at the expected level of professional suitability for your course, for which there was good reason you could not have told us about during the Fitness to Practise procedure. Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances would have had a negative impact on your ability to practise at the expected level of professional suitability for your course. It must cover all dates in question. It must be signed and dated by the healthcare professional and be on headed paper or a completed University Medical Evidence Form (UMEF) that has the surgery stamp on it. Hospital admission and discharge letters - should confirm your time spent in hospital. This must also be accompanied by

Bereavement

 another form of evidence to state why, for good reason you could not have told us about during the Fitness to Practise procedure. Statutory Sick Notes/Fitness for work Notes – must be signed and stamped by your GP practice. The dates must cover all in question as investigated under the procedure. This must also be accompanied by another form of evidence to state why, for good reason you could not have told us about during the Fitness 		For a longer period of time or when a death certificate is not available a medical note confirming the impact of the bereavement on ability to attend your on your ability to practise at the expected level of professional suitability for your course, for which there was good reason you could not have told us about during the Fitness to Practise procedure will be required.
to Practise procedure. Patient Summary Notices – must identify you as the patient and must confirm the impact of your illness/circumstances on your ability to practise at the expected level of professional suitability for your course. A list of conditions, prescriptions, symptoms and appointments will not be enough. This must also be accompanied by another form of evidence to state why, for good reason you	Financial or domestic difficulties	Evidence must confirm the impact of the circumstances on your ability to practise at the expected level of professional suitability for your course, for which there was good reason you could not have told us about during the Fitness to Practise procedure. s, for example a medical letter that confirms that the circumstances have caused stress that has impacted on ability to attend any University activity.
 could not have told us about during the Fitness to Practise procedure. University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support an appeal if they have not had any previous contact with you. School Based Guidance and Support Teams – support teams will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to submit an appeal via this procedure. 	Pregnancy	You should refer to the <u>pregnant student policy here.</u> If your ability to practise at the expected level of professional suitability for your course, for which there was good reason you could not have told us about during the Fitness to Practise procedure was affected due to illness or complications resulting from a pregnancy then evidence from your GP, nurse practitioner or midwife will be required. The evidence will need to confirm the impact of your circumstances on your ability to practise at the expected level of suitability for your course, not just confirm a pregnancy and due date. For cases that require in excess of the standard allowances in the pregnant student policy the standard requirements for appropriate evidence will apply.
 Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to appeal a Fitness to Practise procedural decision. Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or its impact on your ability to practise at the expected level of professional suitability for your course, for which there was good reason you could not have told us about during the Eitness to Practise procedure 	Material irregularity	You will need to provide evidence to support the ground below; You can demonstrate that a material irregularity occurred during the hearing. The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of a material irregularity in the procedure marked against the published regulations.
 told us about during the Fitness to Practise procedure. For the death of an immediate family member (such as spouse, partner, child, parent, grandparent, sibling) a death certificate will be acceptable for 3 weeks a following the death. Your claim form should indicate the nature of your relationship to the deceased. A death certificate for a close friend or less immediate family member will be accepted for a period of 1 week following the death. 	Unreasonable decision / penalty was disproportionate	You will need to provide evidence to support the ground to appeal below; You can demonstrate that the decision maker(s) reached an unreasonable decision/ penalty was disproportionate The evidence must be in the form of (for example): Evidence (medical or other) to support one of the grounds above was not taken into consideration appropriately as part of mitigation within the procedure.

Bias in the procedure	A statement with a detailed explanation and evidence where appropriate to support why the decision maker(s) reached an unreasonable decision/ penalty was disproportionate You will need to provide evidence to support the ground to appeal below;	Student Disciplinary Appeals If you are asking the University to take into consideration mitigation when considering the application of a penalty under the Student Disciplinary regulations you must provide independent evidence as detailed in the table
	You can demonstrate that there was bias or reasonable perception of bias in the hearing procedure. The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of bias in the procedure marked against the published regulations. A statement with a detailed explanation and evidence where appropriate to support why there was bias in the procedure	 If you are appealing on the grounds of ECs, the evidence you provide must support how your circumstances impacted your ability to engage appropriately with the course and the EC process. If you are appealing on the grounds of a material irregularity, you will need to provide a supporting statement and/or supporting evidence to submit alongside your appeal. Examples are included in the grid opposite. There are four grounds for appeal and you must evidence at least one of these for your appeal to be considered: You can demonstrate that a material irregularity occurred during the investigation and/or the hearing; You can demonstrate that the decision maker(s) reached an unreasonable decision and/or the penalty was disproportionate or not permitted under the
		 procedures; You have extenuating circumstances which, for good reason, you could not tell us about before the decision was made; That there was a bias or reasonable perception of bias in the investigation and/or the hearing.
		Student Disciplinary Appeal Evidence GuideShort Term Illness, accident, or mental health crisisAll evidence should confirm the impact of your diagnosis/condition/issues on your ability to behave at the level expected of a University of Huddersfield student, for which there was good reason you could not have told us about during the Student Disciplinary procedure.Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances would have had a negative impact on your ability to behave at the level expected of University of Huddersfield student. It must cover all dates in

 question. It must be signed and dated by the healthcare professional and be on headed paper or a completed University Medical Evidence Form (UMEF) that has the surgery stamp on it. Hospital admission and discharge letters - should confirm your time spent in hospital. This must also be accompanied by another form of evidence to state why, for good reason you could not have told us about during the Student Disciplinary procedure. Statutory Sick Notes/Fitness for work Notes – must be signed and stamped by your GP practice. The dates must cover all in 	Bereavement	 For the death of an immediate family member (such as spouse, partner, child, parent, grandparent, sibling) a death certificate will be acceptable for 3 weeks a following the death. Your claim form should indicate the nature of your relationship to the deceased. A death certificate for a close friend or less immediate family member will be accepted for a period of 1 week following the death. For a longer period of time or when a death certificate is not available a medical note confirming the impact of the bereavement on ability to behave at the level expected of a University of Huddersfield student, for which there was good reason you could not have told us about during the Student
question as investigated under the procedure. This must also be accompanied by another form of evidence to state why, for good reason you could not have told us about during the Student Disciplinary procedure.	Financial or domestic difficulties	Disciplinary procedure will be required. Evidence must confirm the impact of the circumstances on your ability to behave at the level expected of a University of
Patient Summary Notices – must identify you as the patient and must confirm the impact of your illness/circumstances on your ability to behave at the expected level of a University of Huddersfield student. A list of conditions, prescriptions, symptoms and appointments will not be enough. This must also be accompanied by another form of evidence to state why, for good reason you could not have told us about during		Huddersfield student, for which there was good reason you could not have told us about during the Student Disciplinary procedure. Suitable evidence would be a medical letter that confirms that the circumstances have caused stress that has impacted on ability to behave at the level expected of a University of Huddersfield student.
the Student Disciplinary procedure. University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and	Material irregularity	 You will need to provide evidence to support the ground below: You can demonstrate that a material irregularity occurred during the hearing.
counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support an appeal if they have not had any previous contact with you.		 The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of a material irregularity in the procedure marked against the published regulations.
School Based Guidance and Support Teams – support teams will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to submit an appeal via this procedure.	Unreasonable decision / penalty was disproportionate	 You will need to provide evidence to support the ground to appeal below: You can demonstrate that the decision maker(s) reached an unreasonable decision/ penalty was disproportionate
Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to appeal a Student Disciplinary procedural decision.	alsproportionate	 The evidence must be in the form of (for example): Evidence (medical or other) to support one of the grounds above was not taken into consideration appropriately as part of mitigation within the procedure.
Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or its impact on your ability to behave at the level expected of a University of Huddersfield student, for which there was good reason you could not have		 A statement with a detailed explanation and evidence where appropriate to support why the decision maker(s) reached an unreasonable decision/ penalty was disproportionate
told us about during the Student Disciplinary procedure.	Bias in the procedure	You will need to provide evidence to support the ground to appeal below:

 You can demonstrate that there was bias or reasonable perception of bias in the hearing procedure. The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of bias in the procedure marked against the published regulations. A statement with a detailed explanation and evidence where appropriate to support why there was bias in the procedure 	 considering the applic you must provide ind If you are appealing of support how your circo with the course and t If you are appealing of need to provide a sup submit alongside you opposite. There are four grounds your appeal to be cons The University has The decision is uni- imposed; Your circumstance 	University to take into consideration mitigation when cation of a penalty under the Fitness to Study regulations ependent evidence as detailed in the table opposite. On the grounds of ECs, the evidence you provide must cumstances impacted your ability to engage appropriately he EC process. On the grounds of a material irregularity, you will oporting statement and/or supporting evidence to irr appeal. Examples are included in the grid
	Your circumstances	ess to Study Appeal Evidence Guide You will be required to submit medical evidence to provide
	have changed or you have relevant new information/evidence that you could not reasonably have provided before.	 how your circumstances have changed and can support your ability to participate safely, independently, and successfully in academic study and student life generally at the University. Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances have now changed and support your ability to participate safely, independently and successfully in academic study and student life generally at the University. The evidence must be up to date. It must be signed and dated by the healthcare professional and be on headed paper or a completed University Medical Evidence Form (UMEF) that has the surgery stamp on it.

Γ		
	 Hospital discharge letter - should confirm your time spent in hospital and your discharge details. University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support on appeal if they have not had only provide untraview contact with 	 You can demonstrate that there was bias or reasonable perception of bias in the hearing procedure. The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of bias in the procedure marked against the published regulations.
	support an appeal if they have not had any previous contact with you. School Based Guidance and Support Teams – support teams	A statement with a detailed explanation and evidence where appropriate to support why there was bias in the procedure
	will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to submit an appeal via this procedure.	
	Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to appeal a Fitness to Study procedural decision.	
	Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or its impact on your ability to study at the expected level for your course.	
Material irregularity	You will need to provide evidence to support the ground below; You can demonstrate that a material irregularity occurred during the hearing.	
	The evidence must be in the form of (for example): Correspondence with University staff (for example, email trails or meeting records) to support the claim of a material irregularity in the procedure marked against the published regulations.	
Unreasonable decision / penalty was disproportionate	 You will need to provide evidence to support the ground to appeal below; You can demonstrate that the decision maker(s) reached an unreasonable decision/ penalty was disproportionate 	
	 The evidence must be in the form of (for example): Evidence (medical or other) to support one of the grounds above was not taken into consideration appropriately as part of mitigation within the procedure. A statement with a detailed explanation and evidence where appropriate to support why the decision maker(s) reached an unreasonable decision/ penalty was disproportionate 	
Bias in the procedure	You will need to provide evidence to support the ground to appeal below;	

Student Complaint Submission Guidance

If you are submitting a student complaint based on the eligible grounds below, you may want to consult the evidence guide below to know what types of evidence will best support your complaint.

- You have a complaint about any programmes, modules, services or facilities we provide;
- You have a complaint about any action (or lack of action) that we as a university or a member of our staff may have taken.

Student Complaint Submission Evidence Guidance				
Evidence to support a student complaint	Please provide correspondence (for example, emails trails) or a brief statement which outlines the background to your complaint. You do not need to provide copies of university documents; therefore, you should not need to provide a copy of the course handbook for example.			
	A brief statement should set out the circumstances impacting you as you perceive them and the outcome you are seeking from your complaint. It should provide the investigator sufficient information to understand your complaint, however during the Stage 1 investigation you will have opportunity to discuss the complaint with the investigator therefore your points can be expanded on then.			
	We would not be able to accept evidence which does not relate to you or is provided in breach of GDPR data protection legislation or the University's data policies.			
New Evidence at Stage 3 Request for Review	If you wish to submit new evidence at a later stage of the procedure you must have good reason for doing so which is supported by independent evidence.			
	Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances have impacted your ability to engage with the processes at the University and specifically your ability to engage with the Student Complaints procedure. The evidence must be up to date. It must be signed and dated by the healthcare professional and be on headed paper or a completed University Medical Evidence Form (UMEF) that has the surgery stamp on it.			

	Hospital discharge letter - should confirm your time spent in hospital and your discharge details.	
	University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support an appeal if they have not had any previous contact with you.	
	School Based Guidance and Support Teams – support teams will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to engage with this procedure.	
	Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to engage with this procedure.	
	Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or its impact on your ability to engage with this procedure.	
plaints itted outside timescale ded in the ent plaints edure	If you have been unable to submit your student complaint and supporting evidence in accordance with the timescales provided in the Student Complaints Procedure, we may not accept the complaint as eligible for investigation. If you submit your complaint late, you must provide independent evidence which confirms it would not have been possible for you to engage with the process sooner.	
	Medical Evidence – this should be from a healthcare professional and does not need to give details of any personal medical circumstances that you would prefer not to share. It should confirm that your circumstances have impacted your ability to engage with the processes at the University and specifically your ability to engage with the Student Complaints procedure. The evidence must be up to date. It must be signed and dated by the healthcare professional and be on headed paper or a completed University Medical Evidence Form (UMEF) that has the surgery stamp on it.	
	Hospital discharge letter - should confirm your time spent in hospital and your discharge details.	
	University Student Wellbeing and Disability Services – wellbeing, mental health advisers, disability advisers and counselling staff can only provide supporting evidence if you have been accessing their services. They cannot provide evidence to support an appeal if they have not had any previous contact with you.	

Comp submi of the provid Stude Comp Proce

 School Based Guidance and Support Teams – support teams will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to engage with this procedure. Personal Academic Tutors (PATs) - will only provide supporting evidence if they have been supporting you on a regular basis and are fully aware of your personal circumstances prior to you needing to engage with this procedure. 	If you are intending to contact Di change in your circumstances wi please note, this can only be pro your adviser or a specialist tutor your Disability Adviser.
to engage with this procedure.	Sensitive Information
Academic Staff – academic staff cannot provide evidence that confirms a medical diagnosis or its impact on your ability to engage with this procedure.	If your case is highly sensitive ar information for example in the ca as part of an ongoing criminal in

General Information applicable to all procedures covered in this booklet:

Late Claims and Appeals

For any late request for consideration of personal circumstances or appeals, in addition to the evidence you must provide to support your grounds for appeal / personal circumstances you MUST provide additional supporting evidence to demonstrate why your circumstances have meant you were unable to operate within the normal procedural timeframe. For example, this could be in the form of a GP/healthcare provider or therapist letter.

PLSPs

A PLSP will not usually be acceptable as sole evidence to support a request for consideration of personal circumstances or an appeal because a PLSP shows that reasonable adjustments have been identified and should have already been made. However, to ensure the context of your individual case is fully understood, we will consider your PLSP as part of the claim or appeal if you ask us to do so.

Where a long-term condition or disability has worsened, then evidence such as a Medical Evidence Form or GP's letter reporting the specific deterioration or sudden change (including the time period it applies to) will be required. The evidence should describe how you have been affected by the change in your condition. Evidence simply confirming the long-term condition without mention of any changes is normally insufficient. If the circumstances of your disability or condition relating to your PLSP have changed, you should contact Disability Services to discuss your support.

If you are intending to contact Disability Services to request evidence to confirm a change in your circumstances which have impacted on your assessment deadline, please note, this can only be provided if you have ongoing or regular contact with your adviser or a specialist tutor or mentor. The evidence must be requested from your Disability Adviser.

If your case is highly sensitive and you are concerned about sharing personal information for example in the case of sexual assault or if you are giving evidence as part of an ongoing criminal investigation, we advise that you speak to your Personal Academic Tutor and/or the University Wellbeing and Disability Service. These people can review the evidence in confidence with you and may be able to make a supporting statement for you to include with your form, without you needing to submit the sensitive evidence.

General Information on Medical Evidence

Any statements you make about your health must be directly supported by medical evidence if they are to be taken into account by the University when considering your claim.

The evidence should normally be provided on a University Medical Evidence Form, a sick note or a letter from a health care professional to confirm your illness. Other forms of medical evidence, such as patient summary documents may be accepted at the discretion of the University. For a list of example types of documents accepted, please see below.

Copies of prescriptions, details of medical appointments, photographs of injuries, copies of evidence relating to a friend or family member or supporting letters from families or friends will <u>not be accepted.</u>

The University Medical Evidence Form (UMEF) can be completed by any GP Practice not just the University Health Centre. Copies of prescriptions or photocopies of medicine boxes will not be seen as confirmation that you were unable to complete your work to the best of your ability. These types of evidence only indicate that a certain medicine was prescribed - you would need medical evidence to confirm that the nature or impact of your illness was such that you could not have undertaken your work.

The evidence must be signed and dated by a medical practitioner (GP, healthcare professional or clinical specialist) and must include the dates when

your circumstances affected you and how they affected or are likely to affect your ability to prepare, submit or attend an assessment.

Evidence must be provided in English or accompanied by a translation formally notarised by a solicitor. Evidence not translated will either result in claims or appeals not being accepted or delayed.

The evidence must relate directly to you and detail the **impact** your circumstances have had on your studies.

If, for example, your studies have been disrupted by financial difficulties that have caused you stress, you will need to provide a medical note from your doctor confirming a diagnosis of stress. A claim that includes copies of bank statements or eviction notes will not be approved as these documents do not confirm what impact your situation had on you.

Similarly, if you are making a claim based on the illness of a family member or close friend, the evidence required is not confirmation of the illness of your friend or family member. Instead, it must confirm the impact that the situation had on you which meant that you were unable to attend an exam, complete your assessments or perform to the best of your ability.