

How to report an error on your BRP

If you think, there's an error on your BRP e.g. incorrect name, date or birth or visa expiry date etc. you can report this to the Home Office or UKVI via the online link below, then scroll down and click 'report a problem' green button:

<https://www.gov.uk/biometric-residence-permits/report-problem>

Please note you don't need to use this process if your BRP has an expiry date of **31 Dec 2024** as this is not due to an error but because the UKVI are moving from the BRP system to a digital immigration status for all visa holders. For now you don't need to do anything as the expiry date on your BRP card will not affect your immigration status, travel or your part-time work entitlement.

Reporting an error on your visa expiry date

The screenshots below explain the process for reporting an error on your visa expiry date, via the web link above.

Where did you apply for your visa?

Was the application made from in the UK or from outside the UK?

UK Outside UK

[Continue](#)

What's the problem with your BRP?

You can select more than one option.

- Family name
- Given name(s)
- Place of birth
- Date of birth
- Gender
- Sponsor reference
- Nationality
- Signature
- Photograph
- National Insurance number
- Faulty or damaged BRP
- Conditions or length of stay

Conditions or length of stay

Describe the problem

[Continue](#)

Describe how the end date on your BRP is incorrect:

Example 1:

I applied for my Student visa in my home country. The overall duration of my course is more than 12 months so I should have been given +4 months extra on the BRP from the course end date stated on my CAS, however I have only been given ____

My CAS number is:

Example 2:

I applied for a short Student visa extension to finish my course. The overall duration of my course is more than 12 months so I should be given +4 months extra on the BRP from the course end date stated on my CAS, however I have only been given 1 week extra.

My CAS number is: XXXXXXXXXXXXXXXX

Is your address the same as the address on the delivery letter?

Yes No

[Continue](#)

Answer No if you applied for your visa in your home country and then enter your current UK address. **Please note this is where the UKVI will post the new/amended BRP card.**

How do your personal details appear on your BRP?

These must be entered exactly as they are printed on your BRP so we can review the problem.

Full name

Date of birth
For example, 31 3 1970

Day Month Year

Country of nationality

BRP number
For example, ZR1000452

[Continue](#)

Enter your details including your BRP number which has the error.

How should we contact you about your BRP?

Email address

I want to be contacted by post

Phone number (optional)

Continue

Use your University email address.
Keep the 'I want to be contacted by post' option unticked.

On the next page, submit the online form and the UKVI will then send you an email acknowledgment of your submission and their processing times.

When they have corrected the error, they will email you to let you know. They will also advise you to send the old/incorrect BRP back in the post but you should only do so after receiving the new one.

If you have any questions, attend one of our [online immigration drop-in sessions](#) to speak to an immigration adviser.

Immigration & Compliance Team

International Office

University of Huddersfield