Welcome Guide

Pre-Sessional English
Summer 2020
Welcome to the University of Huddersfield
Important information

Before you arrive on campus...

Pre-enrol
You will need to register your details online before you enrol on campus. You need to provide your UK address and phone number and agree to the terms and conditions set out by the University:
yournextstep.hud.ac.uk

Preparing documents
To enrol and receive your student ID card, you will need to bring the following documents:

- Valid passport/entry clearance visa
- Biometric Residence Permit (BRP) / or BRP collection letter (Grant of Leave letter)
- CAS
Your first day...

**Enrol at the International Office**
You will need to go to the Student Central Building, Level 4 for your visa/document check and to receive your student ID card. You will be given an appointment time.

Please bring your **CAS, passport, and Biometric Residence Permit (BRP) / or BRP collection letter** (Grant of Leave letter).
You must have also completed your online **pre-enrolment** at home.
[yournextstep.hud.ac.uk](http://yournextstep.hud.ac.uk)

After you have enrolled...

**Activating your IT account**
24 hours after you receive your student ID card, you can activate your IT account to access your timetable, student hub and emails. Log in with your user name (u1234567) and password (date of birth, e.g. 10sep19). You will then create a new password.
[activate.hud.ac.uk](http://activate.hud.ac.uk)

**Registering with the Health Centre**
You should register with the University Health Centre early so you can access their services.
The University Health Centre can be found next to the Charles Sikes building.
Opening a bank account

Prepare your documents
You need to request a bank letter from the iPoint Reception desk (Student Central Building, Level 4), have a permanent UK address, passport and visa (BRP card).

Appointment/drop in
Some banks require you to book an appointment in advance, but others may allow you to drop in.

Opening your account
Your account will be active immediately and you can ask for the IBAN and Swift numbers to transfer money into the account from overseas. Your debit card will take a few days to be posted to your UK address.

Visit the Santander Branch on Campus to answer any questions you have about banking in the UK (Student Central Building, Level 4)

Registering with the Police
Students from certain countries need to register with the Police. You will be given information on how to do this when you enrol, and you can find informative leaflets at the International Office (Student Central Building, Level 4).

Understanding your fees
Ask at the International Office (Student Central Building, level 4) for information on payment deadlines and guidelines.
Accommodation support
If you have pre-booked student accommodation (DIGS, Aspley, Castings, Snow Island etc.), you can speak to the on-site reception/security about any queries you have. If they cannot help you, or you live in private rented accommodation, you can visit the DIGS office or Students’ Union (HudLets) for support:

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<tr>
<th>Storthes Hall &amp; Ashenhurst Houses</th>
<th>All other accommodation</th>
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<tr>
<td>DIGS (Schwann Building, Level 4):</td>
<td>HudLets (Student Central, Level 5):</td>
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<td>digstudent.co.uk</td>
<td>hudlets.su</td>
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International Student Support Advisers
If you have any non-academic queries during your studies, our team is available to talk to without an appointment every week day. They are based in the International Office (Student Central Building, Level 4).

international.office@hud.ac.uk +44 (0) 1484 47 2048

Visa and Immigration Support
We have a team of staff to support you with any student visa or immigration queries during your studies. During term time, you can speak to an Adviser without an appointment at weekly drop in sessions. Please visit the International Office (student Central Building, Level 4) for more information.

immigration@hud.ac.uk +44 (0) 1484 47 2917
My first week checklist:

- **Get to know your new home**
  We have organised tours of the campus to help you find your way around.

- **Buying groceries**
  You can find most of what you need from big supermarkets like Tesco, Sainsbury’s and Morrisons. It could be cheaper to buy meat, fruit and vegetables from the markets and smaller shops in the town centre.

- **Eating out**
  There are lots of places to eat and drink around Huddersfield to suit your budget. Find out where students recommend on our website: [hud.ac.uk/uni-life/explore-hud/](http://hud.ac.uk/uni-life/explore-hud/)

- **Make yourself at home**
  Buy your kitchen and bedroom essentials from shops like Wilkos, which sells everything you need for your new home at budget-friendly prices.

- **Make friends!**
  There are lots of opportunities on campus to meet new people. Introduce yourself to your neighbours, and join the student societies.

Have fun!
Global societies

We have over 60 societies representing students from all over the world. Can’t find your country on the list? Start your own society!

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<td>Central Asian</td>
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<td>United Arab Emirates</td>
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<td>Chinese (CSSA)</td>
<td>Lithuanian</td>
<td>Ukrainian</td>
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<td>Cypriot and Hellenic</td>
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<td>Vietnamese</td>
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TIP! Search on Facebook for: Huddersfield + society name

“As a student myself I understand it can be overwhelming and challenging having to adjust yourself to a whole different culture and lifestyle.”

“I am here to help you build friendships with different cultures across the globe, get involved with lots of different events and represent your own culture on campus.”

“Have an idea? Lets talk...”

Onalie Ekanayake, Global Campus Events Coordinator
campusevents@hud.ac.uk
An accessible route map for navigating around the campus, as well as details on getting to the University are both available on our website at [www.hud.ac.uk/about/maps](http://www.hud.ac.uk/about/maps).
Limited tickets available from the International Office
(Student Central Building)

Summer trips

SHOPPING TRIP: Trafford Centre (Manchester)
Saturday 27 June, 10.00am - 6.00pm
intu.co.uk/traffordcentre
FREE

SEASIDE TRIP: Whitby
Saturday 18 July, 9.00am - 6.00pm
visitwhitby.com
FREE
HISTORY AND CULTURE TRIP: Knaresborough
Saturday 1 August, 9.00am - 6.00pm  FREE
knaresborough.co.uk

BRITISH CULTURE: Yorkshire Sculpture Park
Saturday 15 August, 10.00am - 6.00pm  FREE
ysp.co.uk

Limited tickets from the International Office (Student Central Building)
Safety and Wellbeing

We really want you to feel safe and secure, both on and off campus— that’s why we have a dedicated security team, including an on-site safety officer, who works to ensure we are a safe place to study, work and socialise.
Gaynor Dawson, Safer student police officer
Gaynor works hard to keep students and staff safe by offering advice on crime prevention, safety and the UK laws. This can be on a one-to-one basis or in groups.

Monday to Friday, 9.00am - 3.00pm
Schwann Building Atrium, level 4.
01484 472125 / 07525917596
G.dawson@hud.ac.uk

The Security Hub is located at main reception in the Harold Wilson Building, operating 24 hours a day, 365 days a year and is always open and available to students and staff.

01484 472220
360 TOURS
take a virtual tour of our campus and town centre

LIVE CHATS
talk to staff and students about what it’s like to study here

LIVE VIDEO
find out what’s happening on campus

COURSES
find out about the range of courses you can study with us

APPLY
apply and manage your application easily from your phone

MULTIPLE LANGUAGES
access information in your own language

COST CALCULATOR
use our handy tool to find out how much you need to study in the UK

MY REWARDS
earn points for using the app and a chance to WIN great prizes*

*Terms and conditions apply. See app for details.
Wellbeing services, Student Central Building (Level 4)

Appointments available

The Wellbeing Advisers can offer advice, support and guidance to any student who may be concerned about their welfare, including:

- Bullying
- Harassment
- Beareavement
- Domestic abuse
- Drug and alcohol use
- Gambling

To book an appointment contact the iPoint who will advise you on same day and advance booking appointments.

It is normal to experience homesickness and culture-shock when you move to a new country. Wellbeing services have created self-help resources which you can access online students.hud.ac.uk/wellbeing-disability-services/self-help/

Disability services, Student Central Building (Level 4)

Disabled international students are entitled to the same level of support as disabled home students. Your disability adviser will work with you to identify the evidence we need of your disability or condition, the impact your disability has on your studies and the support you need. It is recommended that you disclose your disability to us as soon as possible by registering online.

You can find more information and contact an adviser here: students.hud.ac.uk/wellbeing-disability-services/disabilityservices